

# NW REGION RSS ACCESS SITE COVID-19 Update

## **Dismas House of Kansas City Recovery Support Services Access Site Operations:**

In consideration of COVID-19 and the State of Emergency in Kansas City, Dismas House of Kansas City would like to send the following update to our RSS community partners to keep you advised of our developments:

### **Telehealth Appointments for New Enrollments:**

1. Dismas House of Kansas City will provide intakes and assessments for new Recovery Support Services consumers through telehealth. We are encouraging all RSS providers assigned to Dismas House of KC to establish a setup for telehealth. The program that we use is [doxy.me](https://doxy.me). There is no special software required, only the most current version of your internet browser (i.e., Internet Explorer, Chrome, Mozilla, etc.).

### **Voucher Distribution and 4th Quarter Allocations:**

2. Voucher processing will continue as scheduled. Please continue to submit voucher request spreadsheets through the SharePoint system as normal. Recovery Coordination calls to consumers will continue. We are temporarily suspending face-to-face/on-site recovery coordination visits for consumers who are attending other RSS programs.

Voucher request workbooks and 4<sup>th</sup> quarter allocations will be distributed by March 23, 2020. We anticipate that all agency allocations will remain the same for 4<sup>th</sup> quarter as they were for 3<sup>rd</sup> quarter. There won't be any decreases, but we do not expect to be able to provide increases to the initial allocations. As with previous quarters, if there are agencies that do not use all of their allocation, we will redistribute any unused allocations to agencies that may be in need of additional funding.

### **Regional March Meeting May Be A Webinar**

3. The on-site Regional RSS Provider meeting in March may be cancelled. We are researching how to share the information through a webinar. We will keep you updated on the developments.



## **CHECKLIST FOR TELEHEALTH ASSESSMENTS :**

To connect for Telehealth, providers need the following:

- a. A computer/iPad with a camera and speaker that will connect to the internet.
- b. A secure/private space for the consumer to complete the interview. Consumers need to be able to speak freely without interruption from other office functions, staff or residents.
- c. Connection to the SharePoint folder in order to upload the completed intake packet and required consumer documents.

## **BUSINESS HOURS:**

**Monday—Thursday:**  
9:00 a.m.– 6:00 p.m.

**Friday:**  
9:00 a.m. - 4:00 p.m.

**Saturday:**  
Billing Weekends -  
9:00 a.m. - 2:00 p.m.

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**For more info, call:**

**816.256.5330/816.542.0445**

**[www.dismashousekc.com](http://www.dismashousekc.com)**